

# ATTACHMENT 4

## UB-92 (CMS 1450) claim form instructions for personal care services

(For claims submitted after HIPAA implementation)

Use the following claim form completion instructions, **not** the claim form locator descriptions printed on the claim form, to avoid denied claims or inaccurate claim payment. Complete all required form locators as appropriate. Do not include attachments unless instructed to do so.

These instructions are for the completion of the UB-92 claim for Wisconsin Medicaid. For complete billing instructions, refer to the National UB-92 Uniform Billing Manual prepared by the National Unified Billing Committee (NUBC). The National UB-92 Uniform Billing Manual contains important coding information not available in these instructions. Providers may purchase the National UB-92 Uniform Billing Manual by writing or calling:

American Hospital Association  
National Uniform Billing Committee  
29th Fl  
1 N Franklin  
Chicago IL 60606  
(312) 422-3390

For more information, go to the NUBC Web site at [www.nubc.org/](http://www.nubc.org/).

Wisconsin Medicaid recipients receive a Medicaid identification card upon being determined eligible for Wisconsin Medicaid. Always verify a recipient's eligibility before providing nonemergency services by using the Eligibility Verification System (EVS) to determine if there are any limitations on covered services and to obtain correct spelling of the recipient's name. Refer to the Provider Resources section of the All-Provider Handbook or the Medicaid Web site at [www.dhfs.state.wi.us/medicaid/](http://www.dhfs.state.wi.us/medicaid/) for more information about the EVS.

### **Form Locator 1 — Provider Name, Address, and Telephone Number**

Enter the name of the provider submitting the claim and the complete mailing address. Minimum requirement is the provider's name, city, state and ZIP code. The name in Form Locator 1 should correspond to the provider number in Form Locator 51.

### **Form Locator 2 — Unlabeled Field (not required)**

### **Form Locator 3 — Patient Control No. (not required)**

The provider may enter the patient's internal office account number. This number will appear on the Wisconsin Medicaid Remittance and Status (R/S) Report and/or the 835 Health Care Claim Payment/Advice transaction.

## **Form Locator 4 — Type of Bill**

Enter the three-digit code indicating the specific type of claim. The first digit identifies the type of facility. The second digit classifies the type of care. Personal care/home health providers are required to use bill type 33X. The third digit (“X”) indicates the billing frequency and should be assigned as follows (331, 332, 333, or 334):

- 1 = Admit through discharge claim
- 2 = Interim — first claim
- 3 = Interim — continuing claim
- 4 = Interim — final claim

## **Form Locator 5 — Fed. Tax No. (not required)**

## **Form Locator 6 — Statement Covers Period (From - Through) (not required)**

## **Form Locator 7 — Cov D. (not required)**

## **Form Locator 8 — N-C D. (not required)**

## **Form Locator 9 — C-I D. (not required)**

## **Form Locator 10 — L-R D. (not required)**

## **Form Locator 11 — Unlabeled Field (not required)**

## **Form Locator 12 — Patient Name**

Enter the recipient’s last name, first name, and middle initial. Use the EVS to obtain the correct spelling of the recipient’s name. If the name or spelling of the name on the Medicaid identification card and the EVS do not match, use the spelling from the EVS.

## **Form Locator 13 — Patient Address (not required)**

## **Form Locator 14 — Birthdate (not required)**

## **Form Locator 15 — Sex (not required)**

## **Form Locator 16 — MS (not required)**

## **Form Locator 17 — Admission Date (not required)**

## **Form Locator 18 — Admission Hr (not required)**

## **Form Locator 19 — Admission Type (not required)**

#### **Form Locator 20 — Admission Src (not required)**

#### **Form Locator 21 — D Hr (not required)**

#### **Form Locator 22 — Stat (not required)**

#### **Form Locator 23 — Medical Record No. (optional)**

Enter the number assigned to the patient's medical/health record by the provider. This number will appear on the R/S Report and/or the 835 Health Care Claim Payment/Advice transaction.

#### **Form Locators 24-30 — Condition Codes (required, if applicable)**

If appropriate, enter a code to identify conditions relating to this claim that may affect payer processing. Refer to the UB-92 Billing Manual for codes.

#### **Form Locator 31 — Unlabeled Field (not required)**

#### **Form Locators 32-35 a-b — Occurrence Code and Date (required, if applicable)**

If appropriate, enter the code and associated date defining a significant event relating to this claim that may affect payer processing. All dates are required to be printed in the MMDDYY format. Refer to the UB-92 Billing Manual for codes.

#### **Form Locator 36 a-b — Occurrence Span Code (From - Through) (not required)**

#### **Form Locator 37 A-C — Internal Control Number/Document Control Number (not required)**

#### **Form Locator 38 — Responsible Party Name and Address (not required)**

#### **Form Locators 39-41 a-d — Value Code and Amount (not required)**

#### **Form Locator 42 — Rev. Cd.**

Enter the appropriate four-digit revenue code for the procedure code indicated in Form Locator 44. Enter revenue code "0001" on the line with the sum of all the charges. Refer to the UB-92 Billing Manual for codes.

#### **Form Locator 43 — Description**

Enter the date of service (DOS) in the MMDDYY format either in this form locator or in Form Locator 45.

When series billing (i.e., billing from two to four DOS on the same line), indicate the DOS in the following format: MMDDYY, MMDD, MMDD, MMDD. Indicate the dates in order of occurrence from the first to the last of the month.

Providers may enter up to four DOS for each revenue and procedure code if all the following conditions are met:

- All DOS are in the same calendar month.
- All DOS are listed in order of occurrence from the first to the last of the month.
- All procedure codes are identical.
- All procedure modifiers are identical.
- All charges are identical.

- All quantities billed for each DOS are identical.

On paper claims, no more than 23 lines may be submitted on a single claim, including the “total charges” line.

*Note:* Wisconsin Medicaid encourages providers to enter only one DOS per line. Although series billing (entering multiple DOS on the same line) remains an option, providers may find that meeting the conditions limits the convenience of utilizing this method.

#### **Form Locator 44 — HCPCS/Rates**

Enter the appropriate five-digit procedure code and the appropriate modifier.

#### **Form Locator 45 — Serv. Date**

Enter the DOS in the MMDDYY format either in this item or in Form Locator 43. Do not indicate multiple DOS in this form locator. Multiple DOS are required to be indicated in Form Locator 43.

#### **Form Locator 46 — Serv. Units**

Enter the number of covered accommodations days, ancillary units of service, or visits, where appropriate.

#### **Form Locator 47 — Total Charges**

Enter the usual and customary charges pertaining to the related procedure code for the current billing period as entered in Form Locator 43 “Description” or Form Locator 45 “Serv. Date.” Enter revenue code “0001” to report the sum of all charges in Form Locator 47.

#### **Form Locator 48 — Non-covered Charges (not required)**

#### **Form Locator 49 — Unlabeled Field (not required)**

#### **Form Locator 50 A-C — Payer**

Enter all health insurance payers here. For example, enter “T19” for Wisconsin Medicaid and/or the name of private insurance.

#### **Form Locator 51 A-C — Provider No.**

Enter the number assigned to the provider by the payer indicated in Form Locator 50 A-C. For Wisconsin Medicaid, enter the eight-digit provider number. The provider number in Form Locator 51 should correspond to the name in Form Locator 1.

#### **Form Locator 52 A-C — Rel Info (not required)**

#### **Form Locator 53 A-C — Asg Ben (not required)**

#### **Form Locator 54 A-C & P — Prior Payments (required, if applicable)**

Enter the actual amount paid by commercial health insurance. (If the dollar amount indicated in Form Locator 54 is greater than zero, “OI-P” must be indicated in Form Locator 84.) If the commercial health insurance denied the claim, enter “000.” Do **not** enter Medicare-paid amounts in this field.

**Form Locator 55 A-C & P — Est Amount Due (not required)**

**Form Locator 56 — Unlabeled Field (not required)**

**Form Locator 57 — Unlabeled Field (not required)**

**Form Locator 58 A-C — Insured's Name (not required)**

**Form Locator 59 A-C — P. Rel (not required)**

**Form Locator 60 A-C — Cert. - SSN - HIC. - ID No.**

Enter the recipient's 10-digit Medicaid identification number. Do not enter any other numbers or letters. Use the Medicaid identification card or EVS to obtain the correct identification number.

**Form Locator 61 A-C — Group Name (not required)**

**Form Locator 62 A-C — Insurance Group No. (not required)**

**Form Locator 63 A-C — Treatment Authorization Codes (required, if applicable)**

Enter the seven-digit prior authorization (PA) number from the approved Prior Authorization Request Form (PA/RF). Services authorized under multiple PAs must be billed on separate claim forms with their respective PA numbers. Wisconsin Medicaid will only accept one PA number per claim.

**Form Locator 64 A-C — ESC (not required)**

**Form Locator 65 A-C — Employer Name (not required)**

**Form Locator 66 A-C — Employer Location (not required)**

**Form Locator 67 — Prin. Diag Cd.**

Enter the full *International Classification of Diseases, Ninth Revision, Clinical Modification* (ICD-9-CM) code (up to five digits) describing the principal diagnosis (e.g., the condition established after study to be chiefly responsible for causing the admission or other health care episode). Any condition which is not manifested upon admission or that develops subsequently should not be selected as the principal diagnosis. Etiology ("E") and manifestation ("M") codes may not be used as a primary diagnosis.

**Form Locators 68-75 — Other Diag. Codes**

Enter the ICD-9-CM diagnosis codes corresponding to additional conditions that coexist at the time of admission, or develop subsequently, and which have an effect on the treatment received. Diagnoses which relate to an earlier episode and which have no bearing on this episode are to be excluded. Providers should prioritize diagnosis codes as relevant to this claim. Etiology ("E") and manifestation ("M") codes may not be used as a primary diagnosis.

**Form Locator 76 — Adm. Diag. Cd. (not required)**

Form Locator 77 — E-Code (not required)

Form Locator 78 — Race/Ethnicity (not required)

Form Locator 79 — P.C. (not required)

Form Locator 80 — Principal Procedure Code and Date (not required)

Form Locator 81 — Other Procedure Code and Date (not required)

Form Locator 82 a-b — Attending Phys. ID (not required)

Form Locator 83 a-b — Other Phys. ID (not required)

Form Locator 84 a-d — Remarks (enter information when applicable)

*Commercial health insurance billing information*

Commercial health insurance coverage must be billed prior to billing Wisconsin Medicaid, unless the service does not require commercial health insurance billing as determined by Wisconsin Medicaid.

When the recipient has dental (“DEN”), Medicare Cost (“MCC”), Medicare + Choice (“MPC”) insurance only, or has no commercial health insurance, do not indicate an other insurance (OI) explanation code in Form Locator 84.

When the recipient has Wausau Health Protection Plan (“HPP”), BlueCross & BlueShield (“BLU”), Wisconsin Physicians Service (“WPS”), Medicare Supplement (“SUP”), TriCare (“CHA”), Vision Only (“VIS”), a health maintenance organization (“HMO”), or some other (“OTH”) commercial health insurance, **and** the service requires commercial insurance billing according to the Coordination of Benefits section of the All-Provider Handbook, then one of the following three OI explanation codes **must** be indicated in Form Locator 84. The description is not required, nor is the policyholder, plan name, group number, etc.

Code	Description
OI-P	PAID in part or in full by commercial health insurance or commercial HMO. In Form Locator 54 of this claim form, indicate the amount paid by commercial health insurance to the provider or to the insured.
OI-D	DENIED by commercial health insurance or commercial HMO following submission of a correct and complete claim, or payment was applied towards the coinsurance and deductible. Do not use this code unless the claim was actually billed to the commercial health insurer.
OI-Y	YES, the recipient has commercial health insurance or commercial HMO coverage, but it was not billed for reasons including, but not limited to: <ul style="list-style-type: none"><li>✓ The recipient denied coverage or will not cooperate.</li><li>✓ The provider knows the service in question is not covered by the carrier.</li><li>✓ The recipient's commercial health insurance failed to respond to initial and follow-up claims.</li><li>✓ Benefits are not assignable or cannot get assignment.</li><li>✓ Benefits are exhausted.</li></ul>

*Note:* The provider may not use OI-D or OI-Y if the recipient is covered by a commercial HMO and the HMO denied payment because an otherwise covered service was not rendered by a designated provider. Services covered by a

commercial HMO are not reimbursable by Wisconsin Medicaid except for the copayment and deductible amounts. Providers who receive a capitation payment from the commercial HMO may not submit claims to Wisconsin Medicaid for services that are included in the capitation payment.

### **Form Locator 85 — Provider Representative**

The provider or the authorized representative must sign in Form Locator 85.

*Note:* The signature may be a computer-printed or typed name or a signature stamp.

### **Form Locator 86 — Date**

Enter the month, day, and year on which the claim is submitted to the payer. The date must be entered in MM/DD/YY or MM/DD/YYYY format.